**Accenture
Federal
Services**

# Federal Technology Roundtable Series - SAP

Bringing together leaders from across the Federal Government to learn from one another's SAP Journey

## Summary

In the second installment of the AFS SAP Federal Roundtable Series, Accenture Federal Services (AFS) brought together leaders from 8 Federal agencies to discuss their unique SAP journeys. The forum enabled agency representatives to collaborate with their peers on best practices and lessons learned for each stage of the journey. The group dove into key topics such as data archiving, preparing for "end of life", and compliance. In addition, Accenture guest speakers shared points of view on how "complementary technologies" can help force multiply investments in SAP.
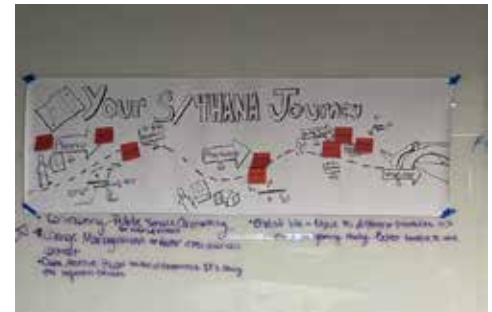
## What's Next?

AFS looks forward to continuing the collaboration with this group of Federal leaders. We will be hosting our third **Federal SAP Roundtable ahead of SAP Sapphire in May 2025** – a calendar hold will be sent shortly. If you would like to add a federal government colleague to this community or request a follow-up meeting the topics we covered in our roundtable, please reach out to **Matt Davis** (matthew.c.davis@afs.com) and **Christian Birsic** (eric.c.birsic@afs.com).

## Key Topics Covered

### Process Mining
Process mining tools like Celonis aggregate and map organizational processes to identify inefficiencies and other process impacts which can be used to inform future Business Process Reengineering (BPR) and transformation efforts.



### Robotic Process Automation
Robotic Process Automation (RPA) tools like UiPath introduce automation to the S/4HANA transformation journey through business process automation, process orchestration, and comprehensive testing.

### Low Code Platforms
Low Code Platforms offer a customer-centric engagement layer to drive workflow automation in an intuitive experience, while maintaining a "clean core" in SAP. The "ERP+" architecture orchestrates cross-departmental functions and services, with an improved user experience and customer accessibility.

### WalkMe
WalkMe provides an educational overlay to existing applications that supports change management efforts, reduces the need for training support, and increases user productivity.

### GenAI
Accenture's GenWizard asset introduces GenAI into the S/4HANA transformation journey by reverse engineering legacy code to automatically generate user stories, requirements, functional documentation, and design documentation – among many other use cases.

### Fireside Chat
The day concluded with a fireside chat between AFS and the Defense Logistics Agency (DLA) where DLA shared how they are leveraging tools like Celonis, UiPath, and ServiceNow to increase automation and improve the user experience across SAP business processes.