

salesforce

The future of American infrastructure is more than what we build, it's also how guickly we can approve building it.

### **EVENT SUMMARY**

In response to the administration's goal of accelerating federal permitting associated with large infrastructure investments in the United States, Accenture Federal and Salesforce brought together permitting leaders from across the federal government to discuss challenges and opportunities, ideate on innovation with Alin permitting, and build connections with their mission peers.

Participation included leaders from the Departments of Agriculture, Interior, Commerce, Energy, War, FERC, EPA, Army Corps of Engineers, ACHP, and the Permitting Council, along with the Council on Environmental Quality who published the Permitting Technology Action Plan in May 2025.

The group engaged in comprehensive demonstrations led by USDA, DOI, and learned how State and Local Governments are modernizing their permitting operations. These sessions highlighted strategies for modernizing permitting processes, leveraging geospatial data layers for enhanced efficiency, and promoting cross-agency collaboration. Additionally, cutting-edge AI demonstrations showcased the potential of AI to streamline permitting requirements, facilitate interagency cooperation, and identify regulatory exclusions.

### TOP INSIGHTS

- Mission-oriented permitting leaders need to collaborate more meaningfully with their IT counterparts.
- Innovations in the use of geospatial layering is both accelerating site selection and enabling users to choose optimal sites to build upon.
- Agentic AI can be used to orchestrate cross-departmental permitting activities.
- The use of knowledge graphs helps make sense of immense amounts of permitting data.

# WHAT GOVERNMENT LEADERS CAN DO NOW

- **Go Digital**: Take a manual permitting process and digitize it in weeks with an automated platform-based solution.
- Apply AI to Environmental Research to accelerate NEPA processing timelines.
- **Reinvent site selection** for your agency with real-time environmental data layers that translate geospatial intersections into a useable format.
- Automate cross-Departmental workflows to bring enterprisewide permitting into a single platform at the Department-level.

# Agencies/Offices in Attendance

































# **Federal Permitting Forum**

How federal agencies can redefine success in permitting

## **FORUM HIGHLIGHTS**

<u>Case Management & Permitting Transformation at the Bureau of Land Management</u>. The BLM team demoed the Mineral and Land Records System (MLRS), a geospatially-enabled Salesforce and Esri-based land information management system with a permitting function for Mining Claims, Fluid Minerals, and other land use authorizations. MLRS consolidated **seven legacy systems into a single, digital alternative to paper-based processes**. The system hosts 700,000 active/authorized cases, processes 46,000 authorizations annually, migrated over 250 million records, and collected \$300M in fees in FY25 (Pay.gov integration reduces the need for paper checks).

<u>Web Environmental Analysis Tool (WEAT) at the Department of Agriculture</u>. USDA demoed WEAT, an integrated Salesforce and ESRI-based solution that provides users with real-time environmental data-layers and translates geospatial intersections in tabular form. The platform will **consolidate 12 processes into 1** with estimated **time savings of 60,000-80,000 hours.** 

<u>Permitting Insights from State and Local Government</u>. Accenture Permitting Director and Salesforce's VP of Solution Engineering shared key insights from Iowa where the number of workflows was reduced from 117 to 29 and demonstrated the city-state integration and collaboration in San Mateo County that is providing key inspection data during natural disasters. Salesforce introduced their NEPA and Data Standards accelerator to provide a fast, out-of-the-box solution to align with the Permitting Technology Action Plan data standards.

# INNOVATION DEMONSTRATIONS

<u>Using AI to facilitate cross-agency collaboration and efficiencies.</u> Demonstrated the power of AI to identify permitting requirements for billion-dollar investments and automate cross-departmental tasks spanning multiple agencies into a single, streamlined permitting processes.

<u>Graph RAG of the Code of Federal Regulations.</u> Provides a graphical, organized web of connections in the CFR to provide a better Retrieval-Augmented Generation search capability on regulatory data within permitting.

<u>Using Al to Identify Categorical Exclusions.</u> Demonstrates the accuracy, speed, and cost effectiveness of using Al to identify applications that are categorically excluded from permitting.

<u>Out-of-the-box Salesforce Licensing, Permitting, and Inspection (LP&I) Capabilities.</u> Demonstrated the Salesforce Public Sector Solution (PSS) for LP&I and the AI capabilities within the application, along with a behind the scenes look at how PSS is configured.

# Let's Move @ Speed

Federal agencies are reinventing permitting with Accenture Federal's Al solutions and implementation expertise. Let's explore how we can accelerate your mission.



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